



Phone: (724) 625-1511
Fax: (724) 625-3750
121 Brickyard Road
Mars, PA 16046

www.vogeldisposal.com

January 2021

Dear Ford City Resident,

We are pleased to inform you that Vogel Disposal Service, Inc. has been awarded the contract to provide solid waste disposal for Ford City residents. The contract's term is for three (3) years effective January 1, 2021 through December 31, 2023.

We extend a welcome to all customers. We are a local family-owned company which has been proudly serving area residents for over 62 years. Our Customer Service Dept. is available Monday through Friday 8am-5pm. You may contact us at 724-625-1511 choose option 1 or by email to customerservice@vogeldisposal.com or visit www.vogeldisposal.com.

Please read and keep this guideline packet.

Curb Service: weekly collection of up to four (4)-30-gallon plastic bags or four (4) -30-gallon containers of household solid waste per individual residential unit for material generated from within the service address. Solid waste should be placed in the alley or at the curb the night before but no later than 6am on your scheduled pick up day.

PICK UP DAY: Your pick-up day will be as follows: Monday and Friday pickups will remain the same, Wednesday pickups will shift to Thursday.

In addition to our residential service, we offer a full range of commercial solid waste disposal services. Our commercial containers and roll-off dumpsters range in size from 2 yards to 40 yards in capacity.

We appreciate the opportunity to provide prompt, reliable service for you.

Best Regards,

VOGEL DISPOSAL SERVICE, INC.

Douglas Vogel

Douglas Vogel
Vice President

Welcome to Vogel Disposal Service, Inc.
PLEASE KEEP THESE IMPORTANT GUIDELINES FOR FUTURE REFERENCE.

Our Customer Service Dept. is open Monday through Friday from 8:00 am to 5:00 pm and Saturday 8:00 am till noon to assist you. Contact us at 724-625-1511, option #1 or email us at customerservice@vogeldisposal.com. Find additional information at www.vogeldisposal.com. A voicemail or email after business hours will be responded to the next business day.

CURB SERVICE: Weekly solid waste collection of up to four (4) 30-gallon plastic bags or four (4) 30-gallon containers. Place bags or cans in the alley or if there is not an alley then at the curb line of the main road no later than 6am on your scheduled pick up day. All trash must be bagged.

Containers should be watertight, metal or plastic, with tight fitting covers and handles. Each container should not exceed 30 gallons; each plastic bag should not exceed 25 pounds. **DO NOT USE GROCERY BAGS, PAPER BAGS, CARDBOARD BOXES OR 55-GALLON DRUMS AS GARBAGE RECEPTACLES.** Any items placed out in this manner will not be collected. **We assume no liability for replacement of any containers or lids.**

IDENTIFICATION AND WEATHER: Clearly identify your street number on your garage or some type of permanent marker near the alley. If this is not possible, please put your street number on your garbage containers. It is important to make the containers visible to the driver. In winter months, please remove snow from the area where you will place your containers and have a reasonably clear approach path to the containers both for the vehicle and the driver. Also, make sure lids are closed to protect against rain and snow collecting inside causing items to freeze to the bottom of containers. **Drivers will not reach into garbage containers to remove items that have become lodged, stuck, or frozen in the can/container that will not freely come out.**

PLACEMENT: Garbage bags or containers should be placed out for collection no later than 6am on your scheduled collection day and empty containers removed by the end of the collection day.

Extra Bags: we have "Extra Bag Tags" available to purchase. The cost is \$1.00* per tag Place 1 tag on each additional bag up to a 30-gal. 3mils thick bag and not over 25 lbs. in weight. Tag purchases will be added to your monthly bill for your convenience and are not refundable. Tags can be purchased at the Ford City Borough Building. *Price subject to change.

ITEMS INCLUDED THAT WILL BE PICKED UP AT THE CURB:

- ✓ Household Solid Waste - Is garbage including but not limited to, all table and kitchen refuse and waste, broken glass, and dishware – wrapped securely in heavy paper.

ITEMS NOT INCLUDED THAT WILL BE PICKED UP FOR AN ADDITIONAL CHARGE (including, but not limited to): Please call Customer Service to pre-pay for disposal of these items and for further instruction.

- ✓ Large Appliances & Bulk Items: Household furniture, stoves, washers, refrigerators, water heaters and softeners (that have been emptied of salt, liquids, and other chemicals)
- ✓ Mattress and box springs should be wrapped in plastic and taped closed for the protection of our workers.
- ✓ Building materials, refuse caused by repairs, alterations, remodeling, demolition and/or construction of any structures.
- ✓ Carpet, rugs, and padding must be cut in sections no longer than 4 ft. in length, securely rolled and tied and not weighing over thirty (30) pounds.

MISSED PICK-UP: All requests for missed collection must be made within 24-hours of collection day.

NEEDLES and SHARP OBJECTS: Help us prevent needle sticks to our employees. Place all needles, syringes, and lancets in a hard-plastic container with a tight-fitting lid **taped** shut. Place with your regular trash. Wrap all sharp objects, such as broken glass or sharp metal, in heavy paper and tape shut. ***Please protect our workers!***

ITEMS THAT WILL NOT BE PICKED UP THROUGH RESIDENTIAL SERVICE (including, but not limited to): **These items will be accepted if placed in a roll-off dumpster. Please call Customer Service for sizes and rates.**

- ✓ Large building materials, refuse caused by repairs, remodeling, demolition and/or construction of any structures.
- ✓ Paving materials, stones, sand, dirt, sod, concrete, 55-gal drums, grease drums and large vehicle parts.
- ✓ Bushes, shrubs & other vegetation with soil attached to root system, tree trunks or tree limbs more than 3" in diameter or 48" in length.
- ✓ Wall to wall carpet and padding

ITEMS NOT ACCEPTED AND WILL NOT BE PICKED UP State Regulations prevent us from accepting the following:

- ✓ All tires, all batteries, all asbestos, and any devices containing mercury such as thermostats.
- ✓ All liquids—paints, solvent, oil, gas, kerosene, antifreeze, pesticide/herbicide, and other dry chemicals such as pool chemicals.
- ✓ Pressurized items such as propane/oxygen tanks, gun ammunition, explosives, fireworks, or any material that may be considered hazardous, volatile, radioactive, infectious or toxic including flammable liquids.
- ✓ Electronic waste: items including but not limited to TV's and computers including desktop, laptop, tablet, E-readers, and peripherals including monitor, keyboard, mouse, printer etc. Any device capable of receiving and displaying television or video programming. For information on disposal of E-Waste visit www.tcrecycling.com
- ✓ Hazardous Household Waste: items including but not limited to hazardous chemicals, lamps (fluorescent & CFL bulbs), flammable materials and other hard to disposal of items. Tri County Industries, Inc. in Grove City can properly dispose of many HHW items. For information on disposal of HHW material visit www.tricountyindustries.com

HOLIDAY TREES: Will be picked up in the months of December and January. You must remove decorations. Cut tree so the branch spread is no more than 6 ft. across, and tree length is no more than 6 ft., and not weighing more than 30 lbs.

HOLIDAYS: We close in observance of the following holidays:

New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

If your scheduled collection day falls on or after a weekday holiday, your collection will be 1 day later that week.
If your scheduled collection day falls before a weekday holiday, there will be no change in your collection day.

There is NO CHANGE to collection days during the following weeks:

Martin Luther King Jr. Presidents' Day Good Friday Easter Columbus Day Veterans Day

Visit www.vogeldisposal.com for announcements, holiday schedules, guidelines, a personalized collection day calendar, as well as up-to-date schedule change due to severe weather. Employment opportunities are listed under the Career tab.